

# QUALITY POLICY

To express the overall intentions and focus of the organization in relation to management quality, the Board of Directors of METALIMEX a. s. formulated the quality policy into the following points:

- To fulfil the approved business plan and thereby to ensure a growing level of business, economic and financial stability of the company.
- To analyse the market position of the company in its market segment and to look for opportunities for deliberate entry into new business activities in terms of commodities and territories.
- Effectively to extend the functional scope of the company's information system.
- To complete the professional composition of employees in the area of human resources about current needs and to support the improvement of their professional qualities in the desired directions.
- Consistently to seek and support opportunities for further improving its effectiveness in the existing quality management system.

In order to fulfil the content of the quality policy, the company management undertakes the following steps:

- To provide the necessary resources for creating the appropriate organizational structure and professional level of employees, availability of funds for financing business activities and to preserve the necessary functional and performance parameters of auxiliary systems.
- To use all kinds of internal communication within the company in order to create awareness of the importance and importance of meeting the quality policy requirements of the workforce.
- Regularly to review the fulfilment of the quality policy during the management review and to initiate improvement of the applied quality management system.

Top management mainly regards the proportion of employees, who fulfil the quality policy, as:

- a responsible approach to all specified or expected customer requirements and constant search for possibilities to increase their satisfaction,
- strict adherence to the procedures given in the quality management system documentation and quality fulfilment of their own work tasks,
- searching for possible improvements of the quality management system function and submitting the resulting suggestions to the heads of company organizational units for review.

In Prague, 12. 05. 2021

Ing. Petr Otava  
*Chairman of the Board  
and  
Chief Executive Officer*

Ing. Michal Novák  
*Quality Management  
Representative*